

Occasionally someone writes who cannot hear the audio on my website. My daughters and/or I sing over 500 of the songs on my site. The songs with audio have a red "s" after the titles.

I'm not a computer expert, but I can suggest a few possible remedies that have helped others:

1) If you don't have Windows Media Player (especially if you're on a MAC) you may have to download the latest update from Microsoft. MAC owners can also try downloading Flip4Mac from Microsoft.

2) Look at your taskbar (at the bottom of the page). The player (providing the audio) may be there, or even in a window behind the PDF file of the music.

3) Unblock blocked pop-ups

4) One of the most successful solutions is to try a different browser-that may open the player.

**5) If you're using Firefox or Google Chrome, here is a plug-in that may help:
<http://port25.technet.com/pages/windows-media-player-firefox-plugin-download.aspx>
(user will have to restart the browser before it will work)**

Good luck!

Dr. Uke